



Working Connections

Directory of Employability Support Services in Denbighshire and Conwy

Information about where to go in Denbighshire and Conwy to get help or advice
with finding work and training.



The creation of the Directory was funded by Welsh Government through the Conwy and North Denbighshire Communities First Clusters as part of a programme of activity aimed at narrowing the economic, education/skills and health gaps between our most deprived and more affluent areas. The work will support Communities First's three key strategic objectives – the development of Prosperous Communities, Learning Communities and Healthier Communities.

We hope you find 'Working Connections', the Directory of Employability Support Services useful.

Thank you to all the organisations who have provided information for the directory.

Whilst every effort has been made to ensure that information is correct and up to date, it is inevitable that details will change over time or some details may be missing.

For this reason, an electronic copy of the Directory is available on the RCS website at www.rcs-wales.co.uk and we will keep this updated.

If you would like to update your organisations details on the web based directory, please contact info@rcs-wales.co.uk or contact 01745 343605.

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Directory of Employability Support Services in Denbighshire and Conwy 2015

RCS created 'Working Connections' Directory in order to support the Employability Toolkit that aims to raise awareness of the issues and barriers facing unemployed individuals, and of the support available to help overcome those barriers. The resource is designed to enable front-line workers across a range of organisations to provide effective signposting to employability provision for their clients and customers. The concept for the training resource was originally developed by Glasgow City Strategy in order to improve referrals by healthcare staff into employability provision.

Working Connections brings together the details of useful organisations within Denbighshire and Conwy and have identified within what areas they are able to help to try and make it easier to use. The directory provides a description of the services provided, contact details and information on eligibility criteria and referral routes, where appropriate. The directory also contains information on the stage of the 'Employability Pathway' the service most relates to. The Pathway sets out 5 stages to help people move into work, and to provide support to people whilst in work. Please note that in work support is often only available to existing clients of the service.

Stage 1 - POSITIVE ACTIVITY

Relates to a range of services helping people to get some routine into their life and make new connections

Stage 2 - WORK PREPARATION INITIAL STAGES

Relates to a range of services to help people become more self-aware, build confidence and develop their life skills.

Stage 3 - WORK PREPARATION LATER STAGES

Relates to a range of services that focus on helping people gain work related skills and prepare for moving into employment

Stage 4 - SUPPORT WITH MOVING INTO EMPLOYMENT

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A4E

2ND Floor, Llysanwail,
Churton Road, Rhyl.
LL18 3ND
Tel: 01745 344596
www.mya4e.com

Colwyn Bay Church Institute,

Rhiw Road,
Colwyn Bay, Conwy.
LL29 7TE
Tel: 01492 524730
www.mya4e.com

**Abergele Youth Action AKA Itaca**

Hesketh House, Bridge Street,
Abergele, LL22 7HA
Tel: 01745 826570
info@itaca-aya.org.uk
www.itaca.org.uk

**Access to Work**

Operational Support Unit,
Harrow Jobcentre Plus,
Mail Handling Site A, Wolverhampton,
WV98 1JE
Tel: 03452 688489
Text: 03456 088753
www.gov.uk/access-to-work

**Action For Arts**

1, Rhiw Road,
Colwyn Bay, LL29 7TE.
Tel: 0845 2723516
www.actionforarts.org.uk
info@actionforarts.org.uk



Service: Providing services for the unemployed to return into employment
Eligibility: Unemployed, JSA, Sickness related benefits

STAGE: Stage 1 - Stage 5

Referral Routes: Job Centre Plus

Service: Using IT alongside formal and informal training sessions to develop skills, positive attitudes, relationships and friendships that can help people, especially young people, to engage with their communities. Offering support with job searching. Operating a food bank providing parcels of food to people in crisis.

Eligibility: All youth clients

STAGE: Stage 1 – Stage 4

Referral Routes: Open referral system

Service: Helping to pay for practical support if you have a disability, health or mental health condition so you can: start working, stay in work or start your own business

Eligibility: People 16+ with a disability or health condition as defined under the DDA that affects their ability to carry out their job

STAGE: Stage 4 - Stage 5

Referral Routes: Open referral system

Service: Providing pre-employment training and personal development.

Eligibility: Various depending on contract

STAGE: Stage 1 - Stage 3

Referral Routes: Contact direct in first instance

Action on Hearing Loss
16 Cathedral Road,
Cardiff, CF11 9LJ
Tel: 02920 333 034
cymru@hearingloss.org.uk



Amethyst Sexual Assault Referral Centre (SARC)
1-3 Bryn Eirias Close,
Off Elian Road, Colwyn Bay
Conwy, LL29 8AB
Tel: 0808 156 3658
Amethyst@wales.nhs.uk
www.amethystnorthwales.org.uk

Antur Conwy Enterprise
Conwy Business Centre
Junction Way,
Llandudno Junction LL31 9XX
Tel: 01492 574555
anturconwyenterprise@conwy.gov.uk

Arc Communities Ltd
Clwyd Buildings, Clwyd Street,
Rhyl, Denbighshire, LL18 3L
Tel: 01745 345913
arcoffice@arccommunities.org.uk
www.arccommunities.org.uk



Arc Communities Ltd
Eglwys Dewi Sant, Rhiw Road,
Colwyn Bay, Conwy, LL29 7TE,
Tel: 01492 535626
arcoffice@arccommunities.org.uk
www.arccommunities.org.uk



Service: Delivering a wide range of services, providing practical solutions to everyday challenges.

Eligibility: People with deafness

STAGE: Stage 4 - Stage 5

Referral Routes: Open referral system

Service: Partnership between the Police, NHS and the third sector to ensure that victims of rape or sexual assault are given the best possible information and care. The service is for residents of North Wales who have been sexually assaulted or raped either recently or in the past. Regardless of gender, sexual orientation and ethnicity. The service is confidential. It is up to the individual to decide if they wish to tell anybody.

Eligibility: Anyone effected

STAGE: N/A

Referral Routes: Open referral system

Service: Offering a range of support packages which will guide you through the red tape and maximise your chance of success.

Eligibility: Residents of Conwy County

STAGE: N/A

Referral Routes: Open referral system

Service: Helping those in difficult circumstances and who might have found themselves homeless, addicted to alcohol and drugs. Arc's primary concern is to provide respite from the streets, sustenance, shower and clothing facilities, advice, guidance and signposting through their drop-in sessions.

Eligibility: Homelessness / Addicts

STAGE: Stage 1

Referral Routes: Open referral system

ARCH Initiatives

Dewi Sant Centre, Clwyd Street,
Rhyl, LL18 3LA

Tel: 01745 345900

www.archinitiatives.com



Service: Supporting individuals experiencing difficulties with substance misuse and offending behaviour.

Eligibility: History of substance misuse and offending behaviour.

STAGE: Stage 1

Referral Routes: Open referral system

Banardos Cyfle Service

Barnardo's Cymru, Paton House,
Denbigh, Denbighshire, LL16 3TL

Tel: 01745 817216

cyfle@barnardos.org.uk

www.barnardos.org.uk/cyfle.htm



Service: Providing a service for children and young people aged 11-25 in Conwy and Denbighshire. A friendly confidential and non-judgmental service

Eligibility: 11 - 25 year olds

STAGE: Stage 1

Referral Routes: Open referral system

BAWSO

Specialist service for BME Communities
33 Grosvenor Road,
Wrexham, LL11 1BT

Tel: 01978 355818 / 02920 644 633

wrexham@bawso.org.uk

www.bawso.org.uk



Service: Providing specialist services to Black and Ethnic Minority women and children, made homeless through threatened or actual domestic abuse.

Eligibility: Black and Ethnic Minority women and children

STAGE: Stage 1

Referral Routes: Open referral system

Bedford Community Company Ltd

Foryd Centre, Princes Street,
Rhyl, LL18 1LS

Tel: 01745 339779

bedfordcom38@tiscali.co.uk



Service: Providing assistance with CV writing, Job Clubs, Universal Job Match, benefit advice, money advice service, English as a foreign language, accredited computer courses, basic skills, community cafe, community library, community transport and community food bank.

Eligibility: All client groups

STAGE: Stage 1 - Stage 2

Referral Routes: Open referral system

Benefit Advice Line Conwy

Conwy County Borough Council,
Bodlondeb, Conwy,
Conwy, LL32 8DU

Tel: 01492 576616

www.conwy.gov.uk

Service: Helping those living in Conwy to find out if they are claiming all the benefits they are entitled to

Eligibility: Residents of Conwy County

STAGE: N/A

Referral Routes: Open referral system

Benefit Advice Shop
19 Bedford Street, Rhyl,
Denbighshire, LL18 1SY
Tel: 01745 345145 / 0800 0740333
info@bashop.tv

Bond Scheme
Relocating – check website
Tel: Check website
www.nacro.org.uk

CADMHAS
Eirinfa Community Centre, Denbigh,
Denbighshire, LL16 3TS
Tel: 01745 813999
admin@cadmhas.co.uk

CAIS
The Dawn Centre,
35-37, Princes Drive,
Colwyn Bay, LL29 8PD
Tel: 01492 523690
www.cais.co.uk

Service: A service for people who need immediate/urgent advice about welfare benefit matters. Drop in facility or book an appointment with an advisor.

Eligibility: All client groups

STAGE: N/A

Referral Routes: Open referral system

Service: Helping offenders to resettle into the community by providing them with support on education, training, housing, substance misuse and independent living issues.

Eligibility: Homelessness / Offenders & Ex-offenders

STAGE: Stage 1

Referral Routes: Open referral system

Service: Providing an independent confidential and free advocacy service for adult mental health service users in Conwy and Denbighshire

Eligibility: Adult mental health service users in Denbighshire or Conwy.

STAGE: N/A

Referral Routes: Open referral system

Service: A range of services to people who are experiencing problems with their alcohol or drug use, as well as offering help, support and information to their family, friends and significant others. The services include: assessment, counselling, brief interventions, supporting people in their homes, helping people who are homeless, assisting people back into work or education and information giving. Assistance consists of possible support for funding towards equipment for those entering into training or work, administered through the CAMRE bursary.

Eligibility: History of substance and alcohol misuse.

STAGE: Stage 1 - Stage 2

Referral Routes: Open referral system

Dewi Sant Centre
Clwyd Building,
Clwyd Street,
Rhyl, LL18 3LA.
Tel: 01746 345900
rhylenquiries@sova.org.uk



Service: Offering a drop-in resource for individuals living chaotic lifestyles.

Services include: hot food and drinks, shower facilities, clothes store, one-to-one support with the added guidance from local agencies specialising in specific issues. Training opportunities and advice given on local employment, training and education, housing, budgeting and debt management.

Eligibility: The centre users must be 16+, homeless/no fixed abode, serious drug/alcohol issues or mental health problems.

STAGE: Stage 1 - Stage 2

Referral Routes: Open referral system

Careers Wales
Station Buildings,
Bodfor St, Rhyl
Tel: 0800 028 4844
www.careerswales.com
www.cliconline.co.uk



Service: Providing all age independent careers information, advice and guidance service to help people explore their ideas, experiences and skills, identify suitable jobs and careers, explore their options and plan their next steps. Services include: training opportunities, help with job search, interview techniques and CV's. Specific support is available to young people.

Eligibility: Young People aged 14-19 and Adults 19+

STAGE: Stage 1 - Stage 5

Referral Routes: Open referral system

Cefndy Healthcare
Cefndy Road,
Rhyl, LL18 2HG
Tel: 01745 343877
www.cefndy.com
cefndy.sales@denbighshire.gov.uk



Service: Providing meaningful employment to disabled people and where possible enable them to return to the open labour market.

Eligibility: Disability and Unemployed

STAGE: Stage 3 - Stage 4

Referral Routes: Open referral system

Children and Young People's Partnership - Participation Team
Government Buildings,
Dinerth Road, Rhos on Sea,
Colwyn Bay, Conwy, LL28 4UL
Tel: 01492 574091
participation@conwy.gov.uk
www.conwy.gov.uk/cypp



Service: Facilitating and supporting opportunities for children, young people and parents to get involved in decision-making in Conwy.

Eligibility: Volunteers

STAGE: Stage 1

Referral Routes: Open referral system

Chwarae Teg
Bryn Eirias,
Abergele Road,
Colwyn Bay,
Conwy, LL29 8BY
Tel: 01492 514237
www.chwaraeteg.com
post@chwaraeteg.com



Service: Championing education, entrepreneurship, work-life balance and flexible working, helping women to overcome the obstacles that prevent them from making a full and consistent contribution within the community. The projects aims are to work alongside employers to create opportunities for women in the workplace.

Eligibility: Employed, Women, Lack of skills, Lone Parents

STAGE: Stage 2 - Stage 5

Referral Routes: Open referral system

Citizens' Advice Bureau
11 Water St,
Rhyl, LL18 1SP
Tel: 01745 334568
www.dcab.co.uk

Service: Providing advice and information to citizens to advise them of their rights and responsibilities, as well as influencing policy and legislation both locally and nationally. Also training to a generalist advisor certificate level and offers supported training placements for admin workers.

Eligibility: All client groups

STAGE: N/A

Referral Routes: Open referral system

Citizens' Advice Bureau
Colwyn Bay Town Hall, Rhiw Road,
Colwyn Bay, LL29 7TE
Tel: 0844 477 2020

CJIW (Community Justice Intervention Wales)

Oak House,
12, The Bulwark,
Brecon,
Powys, LD3 7AD
Tel: 07800 628680
www.cjiw.org



Service: Supporting those who are unemployed, offenders or who are at risk of offending with: opportunities to gain Duke of Edinburgh Award qualifications, Endeavour Award, OCN's, Signposting and Support and Social Enterprise opportunities.

Eligibility: Unemployed, offenders, substance/alcohol misuse, young people

STAGE: Stage 1 - Stage 3

Referral Routes: Open referral system

Clwyd Alyn Housing Association
72, Ffordd William Morgan,
St Asaph Business Park,
St Asaph. LL17 0JD.
Tel: 01745 336800
www.clwydalyn.co.uk
enquiries@clwydalyn.co.uk

Service: A subsidiary of Pennaf Housing Group. A non-charitable registered social landlord, answering the growing housing needs of the community

Eligibility: Housing issues

STAGE: N/A

Referral Routes: Contact the provider direct

Coleg Harlech

Coleg Harlech WEA, St David's Hill,
Harlech, Gwynedd. LL46 2PU

Tel: 01766 781900

info@weacymru.org.uk

www.harlech.ac.uk

**Coleg Llandrillo**

Llandudno Road,
Rhos-on-Sea,
Colwyn Bay, LL28 4HZ.

Tel: 01492 546666

www.llandrillo.ac.uk

**Colwyn Bay Duke of Edinburgh Award
Open Centre**

Colwyn Bay Youth Centre,
Colwyn Bay, Conwy, LL29 7SU

Tel: 01492 577982 / 07733 012979

matty.bowman@conwy.gov.uk

www.dofe.org

**Communities 2.0**

Tel: 0845 474 8282

communities2.0@walescooperative.org

www.communities2point0.org.uk



Service: Providing various training schemes, opportunities and programmes to gain skills and qualifications.

Eligibility: Lacking Skills, Unemployed

STAGE: Stage 2 - Stage 3

Referral Routes: Contact the provider direct

Service: A large provider of post 16 education and training serving Denbighshire, Conwy and Gwynedd with campuses in Rhyl, Denbigh, Abergele, Rhos-on-Sea, St Asaph, Llanrwst, Glynllifon, Pwllheli and Dolgellau. The College also delivers in libraries and community venues across Denbighshire and Conwy. The College can offer a wide range of work based apprenticeships at different levels according to employee/employer needs.

Eligibility: Post 16 years learners

STAGE: Stage 1 - Stage 4

Referral Routes: Open referral system

Service: Challenging and rewarding programme of personal development for young people, which is of the highest quality and widest reach.

Eligibility: Young People 11-25 years

STAGE: Stage 1

Referral Routes: Open referral system

Service: Helping communities and small enterprises make the most of the internet.

We want to break down the barriers to using technology, inspire people, build confidence and create opportunities.

Eligibility: All clients groups

STAGE: Stage 1

Referral Routes: Open referral system

Conwy and Denbighshire Mental Health Advocacy Service

Conwy and Denbighshire Mental Health Advocacy Service,
Eirianfa Community Centre,
Factory Place, Denbigh, LL16 3TS
Tel: 01745 813999
admin@cadmhas.co.uk



Service: Providing access to a free, independent and confidential advocacy service, to safeguard the rights of individuals and to ensure people experiencing mental health problems have a voice and are listened to and acted upon. Providing specialist mental health advocacy, access to information regarding welfare rights, housing, debt and many other issues, signposting to other agencies, and support to access these services.

Eligibility: Mental Health Issues

STAGE: Stage 1

Referral Routes: Open referral system

Conwy Communities First

21 Ffordd Las, Llandudno,
LL30 1ER

Bay Learning Centre,

47 Conwy Road, Colwyn Bay,
LL29 7AW

Chester Avenue Community House,

57 Cynlas, Off Chester Avenue,
Kinmel Bay, LL18 5LP.

Tel: 01492 575794

communities.first@conwy.gov.uk



Service: Welsh Government funded community focused anti-poverty programme which works with disadvantaged communities living in the most deprived areas in Wales. Conwy Communities First works with residents, community groups, businesses and other key agencies in the most deprived areas to develop and offer a range of projects to improve the health and well-being, education and skills, maximise the incomes and progression into employment for Communities First residents. The focus is on actions leading to the long term sustainability and wellbeing of communities. Involving local people in all aspects of this work is an essential feature of the Communities First programme.

Eligibility: Residents of Conwy County

STAGE: Stage 1- Stage 4

Referral Routes: Open referral system

Conwy Doorstop Service

Nacro Cymru, 13 Princes Drive,
Colwyn Bay, LL29 8HT

Tel: 01492 539440

www.nacro.org.uk



Service: Floating support service that provides housing support to people with substance misuse problems and/or an offending history. We enable them to address their drug misuse issues and develop strategies to live safe, independent, crime-free, drug free lives.

Eligibility: Housing issues / Addiction / Ex-offenders

STAGE: Stage 1

Referral Routes: Open referral system

Conwy Family Information Service
Old School Lane Centre, Church Walks,
Llandudno, LL30 2HL
Tel: 01492 577788 / 577850
plant.children@conwy.gov.uk
www.conwy.gov.uk/children



Conwy Voluntary Services Council
8 Rivières Avenue,
Colwyn Bay, Conwy. LL29 7DP
Tel: 01492 534091
www.cvsc.org.uk



Conwy Youth Resettlement Service
Nacro Cymru, Trinity Square,
Llandudno, LL30 2PY
Tel: 01492 539943
www.nacro.org.uk



Conwy Youth Service
Government Buildings,
Dinerth Road, Rhos on Sea,
Colwyn Bay, Conwy,
LL28 4UL
Tel: 01492 575037
youthservice@conwy.gov.uk
www.youngconwy.com

Service: Providing free information on all aspects of childcare and services for children and young people and families.
Eligibility: Families
STAGE: Stage 1
Referral Routes: Open referral system

Service: Promoting voluntary and community action, CVSC provides help and information on:- Setting up new projects; Developing your group; Funding; training; information services; practical services e.g. photocopying; loan of equipment and volunteering. Other Support Services include:- specialist networks – Children and Young People and Health & Social Care; Partnership and Joint Working; Participation; Small Capital Grants Scheme and Engagement Gateway Scheme
Eligibility: Volunteers
STAGE: Stage 4 - Stage 5
Referral Routes: Open referral system

Service: Helping young people in custody and those leaving custody to resettle successfully in the community on release.
Eligibility: Housing / Youth / Offenders & Ex-offenders
STAGE: Stage 1
Referral Routes: Open referral system

Service: Organising a variety of events for local young people, from skate competitions to band nights and run no less than 33 clubs across the county, where young people from 11 years and upwards can meet, chat and chill out and do some great activities.
Eligibility: Young residents of Conwy Borough Council who are 11+
STAGE: N/A
Referral Routes: Open referral system

Co-options Ltd

9, Victoria Avenue,
Prestatyn, LL19 9DF
Tel: 01745 851454
www.cooptions.co.uk
office@cooptions.co.uk

**Crest Cooperative Ltd**

Brierley House,
Ferry Farm Road,
Llandudno Junction,
Conwy. LL31 9SF.
Tel: 01492 596783
www.crestcooperative.co.uk

**Cruse Bereavement Care**

North Wales Area office,
Unit 5, Bryn Cefni Industrial Estate,
Llangefni, Anglesey, LL77 7XA.
Tel: 0844 5617856 / 0844 477 9400
helpline@cruse.org.uk
www.crusenorthwalesarea.btck.co.uk

Denbigh Youth Project

Denbigh Youth Project, Rock House,
Love Lane, Denbigh. LL16 3LE
Tel: 01745 816949
post@denbighyouthproject.co.uk
www.denbighyouthproject.co.uk



Service: Managing and developing social enterprises that offer employment opportunities to those with a learning disability.

Eligibility: Learning Disabilities

STAGE: Stage 3: - Stage 4

Referral Routes: Contact provider direct

Service: Developing sustainable social enterprises, providing training and work opportunities throughout the communities of Conwy and Denbighshire – incorporating social inclusion and environmental sustainability.

Eligibility: Unemployment, Training, Volunteering

STAGE: Stage 2 - Stage 3

Referral Routes: Open referral system

Service: Promoting the well-being of bereaved people and to enable anyone suffering bereavement caused by death to understand their grief and cope with their loss, and so maintain their health and social functioning. Where cure or recovery is not possible, health and social care should not end with a death, but with timely support for those affected by that death.

Eligibility: All client groups

STAGE: N/A

Referral Routes: Open referral system

Service: Offering free confidential advice, information and support, based on need and circumstance.

Eligibility: Young people in Denbigh

STAGE: Stage 1

Referral Routes: Open referral system

Denbighshire Conflict Resolution Service

Morfa Hall, Bath Street, Rhyl,
Denbighshire, LL18 3EB

Tel: 01745 345502

wrexham.crs@thewallich.net

www.thewallich.com/project

Service: Addressing underlying causes of homelessness by working primarily with young people in conflicts that threaten their housing. We use mediation to assist people in resolving conflict by seeking solutions that are acceptable to everyone.

It is an impartial and confidential service for anyone over the age of 16. If you are about to be evicted or asked to leave the home they can help to solve the conflict between two or more people, for example:- Dispute between family members; Neighbourhood disputes and Disputes between landlords and tenants.

Eligibility: Housing issues

STAGE: N/A

Referral Routes: Contact the provider direct

Denbighshire Enterprise Agency

Morfa Clwyd Business Centre,
84 Marsh Road,
Rhyl.

Tel: 01745 330777

Clwydfro Business Centre,
Lon Parcwr, Ruthin,
Denbighshire
LL15 1NJ

Tel: 01824 705782

www.denbighbiz.co.uk



Service: Providing business support, advice and guidance and training in relation to self-employment and setting up a business.

Eligibility: Self-employment, Unemployed

STAGE: Stage 4 - Stage 5

Referral Routes: Open referral system

Denbighshire Family Information Service

Margaret Morris Centre,
Gwaenynog Rd, Denbigh, LL16 3RU

Tel: 01745 815891

fis@denbighshire.gov.uk

www.fisdenbighshire.co.uk

Service: Providing a free information, support and guidance on all aspects of childcare and children and young people's services and information on specific issues affecting families of children aged 0-25.

Eligibility: All client groups

STAGE: N/A

Referral Routes: Open referral system

Denbighshire Housing Options

Housing Services,
Denbighshire County Council,
64 Brighton Road, Rhyl,
Denbighshire, LL18 3HN
Tel: 01824 708367
www.denbighshirehousing.co.uk

Service: Providing advice to anyone who wants help finding accommodation. Offer help to people who are homeless, in priority need and who are not intentionally homeless.

Eligibility: Housing issues

STAGE: N/A

Referral Routes: Contact provider direct

**Denbighshire Nest
Housing Project**

15a Bridge Street,
Denbigh, LL16 3LF
Tel: 01745 814123
www.nacro.org.uk



Service: Providing a supported housing service to vulnerable single parents in the County of Denbighshire. The service is designed to help people develop their skills and learn how to live independently.

Eligibility: Housing, Lone Parents

STAGE: Stage 1

Referral Routes: Open referral system

**Denbighshire Voluntary
Services Council**

Naylor Leyland Centre,
Well Street, Ruthin,
Denbighshire, LL15 1AF
Tel: 01824 702441
www.dvsc.co.uk
office@dvsc.co.uk



Service: Aiming to reduce economic inactivity in Wales and improve the employability of disadvantaged people furthest from the labour market. Investing in organisations that provide activities to build skills, confidence and knowledge of target groups; and which link progress to a 'next step' such as referrals to other projects, volunteering, training, supported employment or full employment.

Eligibility: Volunteers

STAGE: Stage 4- Stage 5

Referral Routes: Open referral system

Denbighshire Welfare Rights

Denbighshire County Council
Welfare Rights Team,
Social Services and Housing,
Brighton Road, Rhyl, LL18 3HN
Tel: 0800 169 6625 / 01824 712375
welfare.rights@denbighshire.gov.uk

Service: Providing Welfare rights advocacy & home visits for Denbighshire social services users, council tenants, Families First, cancer patients & carers. Freephone welfare rights advice for council staff & the general public. Promote & co-ordinate benefit take-up campaigns.

Internal/external staff training.

Convenes Denbighshire's Advice Network. Anti-poverty policy. Financial Inclusion & Anti-Poverty Projects.

Eligibility: Residents of Denbighshire

STAGE: N/A

Referral Routes: Open referral system

Denbighshire Youth Service
Denbighshire County Council,
Yr Hen Garchar, Clwyd Street,
Ruthin, LL15 1HP
Tel:01824 708204
youth.service@denbighshire.gov.uk



Service: Organising a variety of activities and events. Denbighshire Youth Service also have a mobile bus that goes out to Denbighshire rural areas.

Eligibility: Young People 11-25 years

STAGE: Stage 1 - Stage 2

Referral Routes: Open referral system

Drive Hire Chester
The Old Ambulance Station, Chester Road,
Flint, CH6 5DT
Tel: 01352 735111
chester@driverhire.co.uk www.driver-hire.co.uk



Service: Driving agency supplying relief drivers to transport and industry

Eligibility: Unemployed

STAGE: Stage 3 –Stage 4

Referral Routes: Contact the provider direct

Essential Skills for Offenders

Relocating check website

Tel: Check Website

www.nacro.org.uk



Service: Providing essential skills training for offenders and assisting with their development.

Eligibility: Offenders and Ex-offenders

STAGE: Stage 1 – Stage 2

Referral Routes: Contact the provider direct

Federation of Small Businesses
1 Cleeve House, Lambourne Crescent,
Llanishen, Cardiff, CF14 5GP
Tel: 02920 747406
www.fsb.org.uk

Service: Providing the UK's largest campaigning pressure group promoting and protecting the interests of the self-employed and owners of small firms

Eligibility: Self employed

STAGE: N/A

Referral Routes: Contact the provider direct

Flying Start

Rhyl - 36 Sandringham Avenue,
Rhyl, LL18 1NG
Tel: 01745 350555

Colwyn Bay - Government Buildings,
Dinerth Road,
Rhos on Sea, Colwyn Bay, Conwy,
LL28 4UL

Tel: 01492 576384 / 07717 543494

Karen.Jones7@conwy.gov.uk

www.actionforchildren.org.uk

Service: Providing support for 0-3 year old children and their parents living in Flying Start eligible areas of Denbighshire and Conwy. The core areas of support are; Intensive health visiting, Early language and education support, Parenting support, Family Support, Ante-natal support. We provide a range of one to one and group courses and support. These are aimed at the parents to improve their knowledge and understanding of child development and how to support their



G2G Communities CIC
 Bee & Station Business Centre,
 Bodfor Street, Rhyl,
 Denbighshire, LL18 1AT
Tel: 01745 334 482
 info@g2gcommunities.org
 www.g2gcommunities.org/



children develop and thrive.

Eligibility: Children and families,
 Carers

STAGE: Stage 1

Referral Routes: Open referral system

Service: Providing new technology training for employment, basic skills training, business start-up, business consulting, moving into employment training, mentoring and coaching.

Eligibility: Self Employed / Unemployed

STAGE: Stage 1 – Stage 5

Referral Routes: Open referral system

Graduate Opportunities Wales
Tel: 0845 225 60 50
 info@gowales.co.uk
 www.gowales.co.uk/



Service: Offering Graduate opportunities: Paid Placements of around 10 weeks duration; Work Tasters, to enable individuals find out more about career areas of interest to them; Graduate Academy, to equip recent graduates with the skills required to develop graduate level careers in Wales; Freelancer Academy, to help those who wish to explore or take their first steps towards a career as a Freelancer and Funding to support the training and development of graduates employed in SMEs in Wales.

Eligibility: Placements and tasters criteria = completed 1st Year of University and live or study in Wales or you are a graduate who lives in Wales. Graduate and Freelancer Academy criteria = A higher education graduate or equivalent and you live in Wales.

STAGE: Stage 4 – Stage 5

Referral Routes: Open referral system

Grwp Cynefin (Tai Clwyd)
 54, Vale Street, Denbigh,
 LL16 3BW
Tel: 0300 1112122
 www.grwpcynefin.org



Service: Providing homes for people who are in need, especially the elderly and young low income families.

Eligibility: Homeless/threat of homelessness, all client groups

STAGE: Stage 1

Referral Routes: Open referral system

Hafan Cymru

Morfa Hall, Bath Street, Rhyl, LL18 3EB
9 Coed Pella Road, Colwyn Bay,
Conwy, LL29 7AT

Tel: 01745 336524 / 01492 536246

enquiries@hafancymru.co.uk

www.hafancymru.co.uk



Service: Providing temporary accommodation or floating support for women, men and their children who are in need of support.

Eligibility: Women, Children, Vulnerable men, homelessness, risk of homelessness, in need of support

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Hafal

5 Rhiw Road, Colwyn Bay,
Conwy, LL29 7TF

Beechwood Rd, Rhyl, LL18 3EU

Tel: 01745 443050

denbighshire@hafal.org

www.hafal.org

colwynbay@hafal.org



Service: Supporting individuals whose lives have been affected by serious mental illness.

Eligibility: Mental health problems

STAGE: Stage 1

Referral Routes: Open referral system

Hexagon Recruitment Services

48, Station Road,
Queensferry,
Deeside, CH5 1SX

Tel: 01244 815615

www.hexagon.co.uk



Service: Recruitment agency for temporary and permanent staff

Eligibility: Unemployed

STAGE: Stage 4 – Stage 5

Referral Routes: Open referral system

Homestart

Conwy - 44 Madoc Street,
Llandudno, Conwy, LL30 2TW

Tel: 01492 860842

Denbighshire - Unit A4,
Trem Y Dyffryn, Erw Las,
Colomendy Industrial Estate, Denbigh.
LL16 5TX.

Tel: 01745 814819

homestartconwy@yahoo.co.uk

homestart.denbighshire@btinternet.com



Service: Supports families in local communities. Parent volunteers offer support and friendship to other parents through home visits, via family and specialist groups and through social events. Home start works with statutory and voluntary organisations locally to help parents build better lives for their children.

Eligibility: Parents, Volunteers, Lone Parents, Lacking Skills

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Job Centre Plus

Rhyl - High St, Rhyl, LL18 1UB

Colwyn Bay - 4a Coed Pella Road,
LL29 8LR

Llandudno - 17 Lloyd Street,
LL30 2UU

New Benefit Claim 0800 055 6688,
to cancel or change an appointment
0345 604 3719, Finding a job 0345 606
0234

www.direct.gov.uk



Jobs Growth Wales

Tel: 0800 100 900

www.careerswales.com



Kinetic Recruitment

29b, Station Road,

Queensferry,

Deeside, CH5 1SU

Tel: 01244 821737

www.kinetic-jobs.co.uk



Service: Provides support to employers in filling their vacancies. Supports employers and employees in redundancy situations. Provides support to individuals who are unemployed, ensuring they have the right benefits in payment, receive the right support at the right time to help them find work. Provides support to unemployed individuals with health problems. Works with a range of partner organisations to support unemployed people gain the skills they need to help them return to work.

Eligibility: Unemployed, All Client Groups

STAGE: Stage 1 - Stage 3

Referral Routes: Contact provider direct

Service: Jobs Growth Wales is six months opportunity in a job for those aged between 16 and 24 paid at least the National Minimum Wage. It is all really well organised and you will have a contract written by the employer. The programme helps you if you are job-ready and just need a chance to gain the work experience you may be lacking.

Eligibility: Young people 16-24 who are unemployed and not in education or training.

STAGE: Stage 4

Referral Routes: Contact provider direct

Service: Recruitment agency specialising in sourcing new career opportunities for candidates working in the engineering, manufacturing and technical industries.

Eligibility: Unemployed

STAGE: Stage 4 – Stage 5

Referral Routes: Open referral system

Letterbox Recruitment

High Street, Rhuddlan,
Denbighshire, LL18 2UA

Tel: 01745 592159

www.letterboxrecruiting.co.uk

info@letterboxrecruiting.co.uk

**Making Space**

Dewi Sant Centre,

Clwyd Buildings,

Clwyd Street, Rhyl.

Tel: 01745 345720

www.makingspace.co.uk

**Menter a Busnes**

Unedau 21-22,

Technium OpTIC,

Ffordd William Morgan, Parc Busnes

Llanelwy, Llanelwy, Sir Ddinbych, LL17 0JD

Tel: 01745 770277

llanelwy@menterabusnes.co.uk

post@menterabusnes.co.uk

www.menterabusnes.com

Nacro

Relocating-Check Website

Tel : Check website

helpline@nacro.org.uk

www.nacro.org.uk



Service: Recruitment agency for temporary and permanent office and executive personnel

Eligibility: Unemployed

STAGE: Stage 3 – Stage 4

Referral Routes: Contact provider direct

Service: High intense housing related support for people with mental health problems, who are homeless or threatened with homelessness and who have been identified as needing support in a number of areas.

Eligibility: Mental health problems, Homeless/threatened with homelessness.

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Service: Developing the economy, designing development programmes in the field of business support, entrepreneurship and innovation. It also contributes to policy development in sectors relevant to the company's activities.

Eligibility: Entrepreneurship, self employed

STAGE: N/A

Referral Routes: Contact the provider direct

Service: Nacro is a crime reduction charity, who are dedicated to reducing crime and reoffending in the community. They design and deliver programmes that equip people with the skills, advice, attitude and support they need to move their lives on and move away from crime.

Eligibility: Young People, Offenders/ex-offenders, Homeless, Lack of Skills, Substance/alcohol misuse issues

STAGE: Stage 1 – Stage 3

Referral Routes: Self-referral, Wales Probation Service

Nation Recruit

York House, 17, Kings Avenue,
Prestatyn. LL19 9AA

Tel: 01745 887788

info@nationrecruit.com

www.nationrecruit.com

**Nest Cymru**

Nest Programme, Innova One, Tredegar
Business Park, NP22 3EL

Tel : 0808 808 22 44

advicewales@est.org.uk

www.nestwales.org.uk

NEWCIS

Unit C3, Morfa Clwyd Business Centre,
Marsh Road,

Rhyl, Denbighshire, LL18 2AF

Tel: 01745 331181

denbighshire@newcis.org.uk

www.carers.org

**North Denbighshire Communities First**

82 Marsh Road, Rhyl,
Denbighshire, LL18 2AE

Tel: 01745 332528

www.northdenbighshirecommunitiesfirst.

blogspot.co.uk



Service: Recruitment agency for temporary & permanent office personnel and accountancy positions.

Eligibility: Unemployed

STAGE: Stage 3 – Stage 4

Referral Routes: Contact Provider direct

Service: Working to help reduce the number of households in fuel poverty and make Welsh homes warmer and more energy-efficient places to live. Nest offers a range of advice and support for everyone to save energy and maximise income.

Eligibility: All clients groups

STAGE: N/A

Referral Routes: Open referral system

Service: Providing support for all adult carers, and in particular those living in North East Wales, to be properly supported in their caring roles, valued for their role and provided with opportunities and choices to lead a more fulfilling life.

Eligibility: Carers

STAGE: Stage 1

Referral Routes: Open referral system

Service: Supporting residents and local groups across the North Denbighshire Communities First Cluster in Rhyl and Upper Denbigh to access routes to employment through the delivery of:- Job Clubs; One to one youth support around employment; Support/information to people considering starting up their own business; Courses to give people the qualifications they need to go into work; Help people to access benefits they may be entitled to; Support to deal with debt; Volunteering as a route to work. Working to inform, involve, engage and empower the local community through healthier lifestyles, learning opportunities, reducing barriers to work and providing support with money

North Wales Coast Credit Union

Rhyl office:- 17-19, Bodfor Street,
Rhyl. LL18 1AS - **01745 361274**

Denbigh office:- 19 Bridge Street,
Denbigh, LL16 3LF - **01745 817 444**

Prestatyn Office:- 1 Nant Hall Road,
Prestatyn, Denbighshire, LL19 9LR /
Prestatyn **01745 855 400**

Llandudno Office: - 144 Conway Road,
Llandudno Junction, Conwy, LL31 9ND.
Llandudno **01492 580 028**

North Wales Drugs and Alcohol Information

www.nwsmf.org.uk



North Wales Gingerbread

Gingerbread Wales, Morfa Hall,
Bath Street, Rhyl,
Denbighshire, LL18 3EB
Tel: 01745 337996
www.gingerbread.org.uk



management.

Eligibility: Unemployed people, part-time employed people and people at risk of redundancy and must be aged 16+ and living in the North Denbighshire Communities First Cluster of Rhyl and Upper Denbigh.

STAGE: Stage 1 – Stage 4

Referral Routes: Open referral system

Service: A community bank that was established to work in the best interests of the people who use it but with all the usual government backed safeguards. Use the bank to start a regular savings plan or, when your savings aren't quite enough, apply for a personal loan. You could even get free life cover on your savings and loans. The Credit Union reinvests all its profits so it can improve their services to the customers who use it and they repay any surplus as a dividend to their customer members each year.

Eligibility: All client groups

STAGE: N/A

Referral Routes: Open referral system

Service: Co-ordinating treatment services and enforcement activity to stifle the illegal supply of drugs and alcohol, and the provision of training and educational programmes.

Eligibility: Substance Misuse, Ex-offenders

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Service: Providing a meeting place for lone parents and their children. For anyone bringing up a child/ren alone. Offering friendship, advice, information, moral and emotional support and practical help, social events, outings and holidays. For information and support on Child maintenance, Employment, Education, Welfare benefits and tax credits, Housing and

North Wales Training Ltd

St Davids House,
Mochdre Business Park,
Mochdre,
Colwyn Bay, LL28 5HB
Tel: 01492 543431
www.nwtraining.co.uk



North Wales Women's Centre

46-54, Water Street,
Rhyl, LL18 1SS
Tel: 01745 339331
www.northwaleswomenscentre.co.uk



Pennaf Housing Group

72, Ffordd William Morgan,
St Asaph Business Park,
St Asaph. LL17 0JD.
Tel: 01745 536849
www.pennaf.co.uk



Person Shaped Support

First Floor
Commodore House,
North Wales Business Park,
Abergele, Conwy, LL22 8LJ
Tel: 01745 828000
joanna.bedwell@pss.org.uk
www.psspeople.com



Debt you can ring their Single Parent Helpline.

Eligibility: Lone Parents

STAGE: Stage 1 – Stage 3

Referral Routes: Open referral system

Service: Providing a wide range of training courses, activities and support through Government contracts and non-Government contracts. Accredited training provider.

Eligibility: Young People 18+, Unemployed

STAGE: Stage 1 – Stage 3

Referral Routes: Careers Wales, Job Centre Plus, Self-referral

Service: Providing provision of training, information and support. Employment advice, volunteering, work experience and social activities for women aged 18+

Eligibility: Women only, Unemployed offenders, substance/alcohol misuse, young people, mental health issues, Homeless

STAGE: Stage 1 – Stage 5

Referral Routes: Open referral system

Service: Registered social landlord and local employer who also provides work experience.

Eligibility: Housing issues

STAGE: Stage 1 – Stage 2

Referral Routes: Contact the provider direct

Service: An organisation that sits alongside Local Government and NHS services plugging the gaps and providing 'on the ground' support for a wide array of people. These include helping Adult Placements; Supported Living; Short Breaks; Women's Turnaround (helping Women offenders); Dementia Services; Post Natal Depression; Spinning World (helping asylum seekers / migrants who have experienced trauma) and more.

Pertemps Select Ltd
50 Church Street, Flint,
Flintshire, CH6 5AE
Tel: 01352 730777
www.pertemps.co.uk



Prestatyn Pop in Centre
28 - 30 Meliden Road,
Prestatyn,
Denbighshire, LL19 9RT
Tel: 01745 857722
popincentre@btconnect.com



Princes Trust Cymru
Morfa Hall, Bath Street,
Rhyl. LL18 3EB
Tel: 01745 366680 / 0800 842842
www.princes-trust.org.uk
webinfowa@princes-trust.org.uk



Eligibility: Women offenders ,
Migrants, Mental Health
STAGE: Stage 1
Referral Routes: Professional referral

Service: Recruitment agency for
temporary and permanent in a variety of
areas for industrial and administration
positions.

Eligibility: Unemployed
STAGE: Stage 3 – Stage 4
Referral Routes: Contact provider
direct

Service: Offering young person's drop
in facilities, breakfast club for 16 - 25
year olds where people can participate
in community projects, work experience
and gain help in CV writing, interview
skills, job searching and basic IT.

Eligibility: Young people 16 - 25 ,
Unemployed
STAGE: Stage 1 – Stage 3
Referral Routes: Open referral system

Service: Supporting unemployed young
people to work out if their business
ideas are viable and whether self-
employment is right for them. Delivering
sector themed courses to provide work
experience and work related skills. I

Eligibility: Young People aged 13-30
who fall into the Princes Trust's target
groups: Unemployed, Ex-Offenders,
Substance/alcohol misuse, Disability,
mental health issues, Volunteers, self-
employment, carers/leaving care ,
lacking skills.
STAGE: Stage 1 – Stage 4
Referral Routes: Open referral system

**Rape and Sexual Abuse Support Centre
(North Wales)**

PO Box 87, Caernarfon,
Gwynedd, LL55 9AA
Tel: 01286 669267
info@rasawales.org.uk

Service: Providing counselling, practical support, helpline, to anyone aged 14+ who has experienced any form of sexual violence, whether this is recent or in the past. The service is provided to people across North Wales.
Eligibility: Anyone effected
STAGE: N/A
Referral Routes: Open referral system

RCS Interest Company

Unit 3a Westbourne Centre Wood Road,
Rhyl LL18 1DZ
Tel: 01745 343605
www.rcs-wales.co.uk
info@rcs-wales.co.uk



Service: Funding, developing and delivering a range of contracts aimed at reducing worklessness and assisting people remain in work. Various contracts.
Eligibility: Various depending on contract
STAGE: Stage 1 – Stage 4
Referral Routes: Open referral system

Red Cross

44, Moorfields,
London. EC2Y 9AL.
Tel: 01745 828330 / 0844 871 11 11
www.redcross.org.uk



Service: Providing opportunities for volunteering in the area.
Eligibility: All Groups
STAGE: Stage 1 – Stage 3
Referral Routes: Contact provider direct

Reeds Recruitment Agency

3rd Floor, Refuge House,
33/37, Watergate Row South,
Watergate Street,
Chester. CH1 2LB
Tel: 01244 403664
www.reed.co.uk



Service: Recruitment agency for temporary and permanent roles in managerial, secretarial and industrial sectors.
Eligibility: Unemployed
STAGE: Stage 3 – Stage 4
Referral Routes: Contact provider direct

Remploy

Suite 1 3rd Floor, Refuge House,
Watergate Street, Chester, CH1 2LE
Tel: 0776 516 2959
www.remploy.co.uk



Service: Provide one-to-one support as well as group activities, tailored to meet individual needs. The branches have enabled us to dramatically increase the number of people we support, the range of services available and the speed, frequency and accessibility of contact.
Eligibility: Unemployed, Disability, Mental health issue
STAGE: Stage 2 – Stage 4
Referral Routes: JCP, Self-referral

Rhyl & District Women's Aid
26b Wellington Rd,
Rhyl, LL18 1BN
Tel: 01745 337104 / 0808 801080
info@womensaid.org.uk
www.welshwomensaid.org.uk/



Rhyl Adventure Playground Association

Rhydwen Close Playing Fields,
Rhyl, LL18 2AY
Tel: 01745 344751
willrugby@hotmail.co.uk



Rhyl Football in the Community

Belle Vue,
Grange Road,
Rhyl, LL18 4BV
Tel: 01745 334441
tracey@rhylfcitc.com



Rhyl Library Learning Centre (Second Chance)

Adult Education Centre, Rhyl Library,
Church Street,
Rhyl, LL18 3AA.
Tel: 01745 353814
www.denbighshire.gov.uk



Rhyl Resettlement and Advice Services

Relocating check website
Tel: Check website
www.nacro.co.uk



Service: Providing refuge, advice and support for women and children who are victims of domestic abuse.

Eligibility: Women and children suffering domestic abuse, Homeless

STAGE: Stage 1

Referral Routes: Open referral system

Service: An open-access play facility open 7 days a week, 360 days of the year. School term time is open 4pm till 8pm. Open between 12pm and 4pm during school holidays and weekends. In addition to the playground, there is also an IT suite within the building, staffed 2 sessions per week to support young people with IT work, including CV's and job searches. Also, funding permitting, trips are organised for young people during the school holidays.

Eligibility: Young People

STAGE: Stage 1

Referral Routes: Open referral system

Service: Providing a range of training, basic skills support and work based training using the skill of football.

Eligibility: Young People, unemployed, lacking skills.

STAGE: Stage 1 – Stage 3

Referral Routes: Open referral system

Service: A partnership between Llandrillo College and Denbighshire Library Service. Free, flexible, accredited tuition in basic skills, Open Learning IT courses and Learn Direct courses.

Eligibility: Adult learners

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Service: Helping people with resettlement issues to access information which helps them resettle successfully in the community.

Eligibility: Housing issues

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Rhyl Supported Housing

Relocating check website

Tel: Check websitewww.nacro.co.uk

Service: Providing supported housing services for homeless people and those with a history of offending, designed to help people develop their skills and learn how to live independently.

Eligibility: Homeless / Ex-Offenders

STAGE: Stage 1

Referral Routes: Open referral system

RNIB

RNIB Cymru,

Jones Court, Womanby Street,

Cardiff, CF10 1BR

Tel: 02920 828500cymru@rnib.org.ukwww.rnib.org.uk

Service: Delivering a wide range of services, providing practical solutions to everyday challenges.

Eligibility: People with blindness

STAGE: Stage 4 – Stage 5

Referral Routes: Contact RNIB direct

RNIB Cymru's Transitions

c/o Vision Support Resource Centre,

Morfa Hall, Rhyl, Denbighshire, LL18 3EB

Tel: 02920 450440 / 07757 631434rebecca.szekely@rnib.org.uk

Service: Providing one to one advice support and guidance to people aged between 14 and 25. Many young people are unaware of the support available to them as they leave school and progress towards college university and onto employment. The Transitions team can inform young people of the services available and how these services can be accessed.

Eligibility: 14 - 25 year olds

STAGE: Stage 1

Referral Routes: Open referral system

Sanctuary Trust

Holborn House, Glyn-Y-Marl Road,

Llandudno Junction, Conwy, LL31 9NS

Tel: 01492 573147www.sanctuarytrust.org.uk

Service: Giving vulnerable people opportunity to improve the quality of life by providing a stable environment which enables them to take greater responsibility for their lives.

Eligibility: Homeless/threat of homelessness, Substance Misuse

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

ScopeScope Cymru, Unit 4, Ty Nant Court,
Morganstown, Cardiff, CF15 8LW**Tel: 02920 815450**helpline@scope.org.uk

Service: Offering a free and confidential information, advice and support for disabled people, their families and professionals in Wales on a variety of issues, including: money

www.scope.org.uk



and benefits, housing, education, support for families, community services, employment & self-employment.

Eligibility: Disabled People

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Shelter Cymru

Unit 5, Station Buildings,
Bodfor Street,
Rhyl. LL18 1AT.

Tel: 01745 361444 / 0845 075 5005

www.sheltercymru.org.uk



Service: Working for people who have a housing need, preventing them from losing their homes by offering free, confidential and independent advice. When necessary, constructively challenge on behalf of people to ensure they are properly assisted and to improve practice and learning.

Eligibility: Homeless/threat of homelessness, All client groups

STAGE: Stage 1

Referral Routes: Open referral system

Social Firms Wales

PO Box 85, Porthcawl,
Mid Glamorgan, CF36 9BP

Tel: 07799 345939

www.socialfirmswales.co.uk



Service: Creating employment opportunities for disabled people and others disadvantaged in the labour market, through the development and support of Social Firms in Wales.

Eligibility: Unemployed, All client groups

STAGE: Stage 3

Referral Routes: Open referral system

St Vincent de Paul Society

1A Abbey Street, Rhyl,
Denbighshire,
LL18 1NT

Units 5, Bay View Shopping Centre,
Colwyn Bay, LL29 5DG

Tel: 01745 355555 / 01492 535 500

www.svp.org.uk



Service: Supports low income families and individuals to set up home. Clothing, bedding, food, vouchers, etc. Rail or bus fares in some cases to return home. Volunteers are regularly sought from those who have an offending background.

Eligibility: All Groups.

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Stepping Stones

Various locations across North East Wales including Rhyl, Denbigh and Colwyn Bay

Tel: 01978 352717

www.stepsstonesnorthwales.btck.co.uk



Service: Providing therapeutic services to adults who have been sexually abused as children across the region of North and North East Wales.

Eligibility: 18+ Child Sexual Abuse Victim

Supertemps

Carlton House, 68 Conway Road,
Colwyn Bay, Conwy, LL29 7LD
Tel: 01492 517602
colwynbay@supertemps.co.uk
www.supertemps.co.uk

**Symud Ymlaen**

22 Russell Road
Rhyl, Wales LL18 3DD
Tel: 01745 330615
www.nacro.org.uk

**TAPE - Community Music
& Film**

Berthes Rd, Old Colwyn,
Conwy LL29 9SD
Tel: 01492 512109 / 08432 163909
www.tapemusicandfilm.co.uk
info@tapemusicandfilm.co.uk

**The Gift Project**

Morfa Hall, Bath Street, Rhyl,
Denbighshire, LL18 3EB
Tel: 01745 345500
gift@thewallich.net



STAGE: Stage 1

Referral Routes: Open referral system

Service: Recruitment agency for temporary and permanent roles in office and secretarial work.

Eligibility: Unemployed

STAGE: Stage 3

Referral Routes: Contact provider direct

Service: Providing supported housing for young people who are homeless and/or those with a history of offending. The service is designed to help people develop their skills and learn how to live independently.

Eligibility: Young people who are homeless and or history of offending

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Service: Providing bespoke workshops and projects in song writing, playing instruments, recording, performance, and all aspects of film making, digital photography, drama, podcasting, DJing, creative writing and more. Available to all ages and abilities. Including the delivery of BTEC awards.

Eligibility: Young people, Substance/alcohol misuse, Homeless, unemployed, mental health issues, ex-offender

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Service: Supporting those who are homeless and living in temporary accommodation, or living in their own tenancies but are at risk of homelessness.

Eligibility: Homelessness

STAGE: Stage 1 – Stage 2

Referral Routes: Denbighshire County Council Housing Services

The Royal British Legion
Imperial Buildings, Princes Drive,
Colwyn Bay, LL29 8LA
Tel: 0808 802 8080
<http://www.britishlegion.org.uk/>



Service: Volunteering with the Legion gives you the opportunity to develop and learn new skills, enhance your CV, make new friends and have an enjoyable and rewarding experience at the same time.

Eligibility: All client groups

STAGE: Stage 1 – Stage 2

Referral Routes: Open referral system

Team around the Family (Denbighshire)
Tel: 01824 712986
families.first@denbighshire.gov.uk

Service: Providing support to families at the right time and involving a number of agencies who work together to ensure the families needs are met in a coordinated manner.

Eligibility: Families with children aged 0-25

STAGE: Stage 1 – Stage 2

Referral Routes: Professional referral only

Team around the Family (Conwy)
Tel: 01492 577788
plant.children@conwy.gov.uk
www.conwy.gov.uk/children



Traineeship
Relocating check website
Tel: Check Website
www.nacro.org.uk



Service: Providing training and support tailored to individual's requirements to assist them to acquire the skills and qualifications in order to develop and enter into the working environment.

Eligibility: 16 - 18 in need of training/support

STAGE: Stage 1 – Stage 3

Referral Routes: Open Referral system

Touchstones 12
Norfolk House
39 Princes Drive, Colwyn Bay
Conwy, LL29 8PF
Tel: 01492 534090
www.touchstones12.org.uk



Service: A drug and alcohol residential rehabilitation programme.

Eligibility: Addicts

STAGE: Stage 1

Referral Routes: Open referral system

Vale Of Clwyd Mind Association
15, Bedford Street, Rhyl,
Denbighshire LL18 1SY
Tel: 01745 336787
enquiries@valeofclwydmind.org.uk
www.valeofclwydmind.org.uk



Service: Support to people with mental health problems who wish to access training, further education or employment opportunities.

Eligibility: Mental Health Issues

STAGE: Stage 4 - Stage 5

Referral Routes: Contact Provider direct

